The Actuarial Landscape in Asia, Multiculture & International Opportunities

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Disclaimer

- I don't have the answers; only perspective
- International experiences can be very challenging but equally rewarding, both personally and professionally
- Good luck on your career journey!

The Great White North

Career Highlights:

- Concordia University; Specialization in Actuarial Mathematics/Finance
- Internship Experiences in Montreal, Waterloo, and Toronto
- Rotational roles across Retirement, Pricing, Capital, and Projects

<u>Reflections:</u>

- Strength of Canadian education system & internships
- Taking ownership in your role and career
- Creating social capital
- Know when it's better to be effective than to be right
- The impact of a great manager

• Formative Moments:

- Exam failure
- Canadian Reinsurance Conference
- LICAT Development & Implementation
- Decision; Temporary assignment to Singapore?









The Lion City

<u>Career Path:</u>

 High Net Worth Product Pricing; Launched the first Indexed Universal Life product in the local market

Market / Country Observations:

- Ideal location for a smooth transition from North America to Asia
 - Global & multicultural country
 - World class infrastructure & technology
 - Sophisticated financial markets and regulatory environment
- High degree of innovation and competition for market share
- Different distribution channels and customer segments than N.A.

<u>Reflections:</u>

- Fast pace of change & intensity of work
- Generalization vs Specialization
- If you don't ask, you won't get an answer
- It's a small actuarial world; reputation & network is valuable

Key Moments:

- IUL Hedging Program
- Asia Finance & Actuarial Conference
- Decision; Stay or Go Home?





The Kingdom of Wonder

<u>Career Path:</u>

- Cambodia Chief Actuary; Head of Valuation, Product, Pricing, and Risk
- Interim CFO, Cambodia
- Interim CA, Myanmar

Market / Country Observations:

- Rich history (Angkor, Colonialism, Khmer Rouge) and ongoing impact on society
- Navigating culture shock as an expat/minority in a homogenous population with different language and ethnic background
- Emerging financial markets and regulatory environment
- Prevalent entrepreneurial mindset

<u>Reflections:</u>

- Mobility, flexibility, and learning agility can be differentiators
- Asking for help and setting boundaries
- There is always more work; do you know your core mandate?

Key Moments:

- Movement of CEO, CFO
- AWHM Fundraising connected to our mission / vision
- Canadian Chamber of Commerce in Cambodia
- COVID Impact (personally, professionally)
- Decision; Move again, during COVID?





The Fragrant Harbour

<u>Career Path:</u>

- Head of Actuarial Services (transition period)
- Market / Country Observations:
 - Unique position as a global city deeply connected with Mainland China
 - Incredible urban planning, purposeful design, and character within the city
 - Highly sophisticated and competitive business environment

<u>Reflections:</u>

- Articulate and live your values; Share Your Humanity
- Leading remotely; You get your standards, not your goals

Key Moments:

- Quarantine
- Typhoon Odette (PH)













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The Pearl of the Orient Seas

<u>Career Path:</u>

• Head of Actuarial Services, overseeing 160 actuarial staff supporting 11 markets across Valuation, Asset Modelling, Experience Studies, Pricing, Reinsurance, Retirement, Audit, and more.

Market / Country Observations:

- Mature insurance industry within ASEAN markets (100+ year history)
- Industry supports direct insurance as well as shared service delivery centers
- Smooth cultural integration from Canada due to Filipino hospitality and commonalities in language and traditions
- Most densely populated city in the world with heavy ongoing infrastructure investments
- 7000+ islands with some of the best beaches in the world!
- <u>Reflections:</u>
 - Transition between technical/commercial owner and general management
 - Shadow of a Leader
 - Pass it On

Key Moments:

- Local Associateship & ASP Convention
- Continuous learning through Global EMBA
- Facilitating international movements of my own staff









Evaluating International Opportunities

Is the timing right for you, right now?

- Do you have the right support system in place?
- Have you sought feedback from family, friends, peers, and mentors?

Identifying & applying to roles

- Have you done enough to express your interest and learn what's available?
- Do you have advocates / sponsors in your network?
- Is the role challenging enough that you will learn, but familiar enough that you will be able to contribute meaningfully?
- Thinking 2-3 roles ahead, what types of opportunities would contribute to your target career progression?

Interviews are two-way; is a role the right fit for you?

- Are you prepared to adapt to the new country and corporate culture?
- What do you know about the manager's leadership style & career plans?
- Do you understand the market context, business strategy, your core mandate, and initial challenges to overcome?
- Risk is Opportunity!





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